



# CONCERN

Hope. Opportunity. Change.

(WEBSITE: [www.concern4kids.org](http://www.concern4kids.org))

## Office & Program Directory

**Corporate Office** ..... Gordon May, President/CEO  
 Address..... One West Main Street  
 ..... Fleetwood, PA 19522-1323  
 Telephone ..... 484-578-9600 (8:00am-4:00pm)  
 Corp General FAX ..... 570-796-3316  
 E-mail..... [concern@concern4kids.org](mailto:concern@concern4kids.org)  
 Medical Billing Fax..... 570-300-2326  
 Staff Credentialing Fax..... 610-944-8834  
 HR Fax..... 484-578-7877  
 Agency wide EPSDT Liaison ..... Helene Knapp, Medical Services Coordinator

**Greater Berks Region** ..... Kelly Crum, Region Director  
 Telephone ..... 610-944-0445 (8:00am-4:00pm)  
 ..... 570-468-1583 (On-Call after 4:00pm)  
 EPSDT Liaison..... Kris Dibler

### Social Services Offices

Greater Berks Office (GBRO) ..... One West Main Street  
 ..... Fleetwood, PA 19522-1323  
 FAX..... 610-944-1195

Lehigh Valley Office (LVO)..... 90 South Commerce Way, Suite 300  
 ..... Bethlehem, PA 18017-8611  
 FAX..... 610-944-1195

Southeast Office (SERO)\* ..... 49 Easton Road  
 ..... Willow Grove Square, Suite 204  
 ..... Willow Grove, PA 19090-3201  
 FAX..... 267-818-6671

\*open to the public by appointment only

## Social Services

Available Programs .....	Intensive Foster Care
.....	Intermediate Foster Care
.....	Traditional Foster Care
.....	Trauma Focused Foster Care
.....	Community Residential Rehabilitation Host Home (GBRO)
.....	Medical Levels Foster Care
.....	Mother/Baby Foster Care
.....	Statewide Adoption Network – SWAN
.....	In-Home Services (GBRO)
.....	Intensive Family Reunification Services (GBO/LVO)
.....	Nurturing Parenting
.....	Visit Coaching
Referral Contact.....	<a href="mailto:fostercareintake@concern4kids.org">fostercareintake@concern4kids.org</a>

<b>Central Region</b> .....	Tanya Jones, Vice President
For BH Services.....	Jen Bowen, Region Director

## Social Services Offices

Susquehanna Valley Office (SVRO) .....	60 North Eighth Street
.....	Lewisburg, PA 17837-1446
Telephone .....	570-523-1297 (8:30am-4:30pm)
.....	570-468-1583 (On-Call after 4:30pm)
FAX.....	570-524-4752
EPSDT Liaison.....	Amy Berge

Northeast Office (NERO) .....	100 N. Wilkes-Barre Boulevard, Suite 212
.....	Wilkes-Barre, PA 18702
Telephone .....	570-800-2332 (8:00am-4:30pm)
.....	570-468-1583 (On-Call after 4:30pm)
FAX.....	570-718-0429
EPSDT Liaison.....	Sharon Symuleski

## Social Services

Available Programs .....	Intensive Foster Care
.....	Intermediate Foster Care
.....	Traditional Foster Care
.....	Medical Levels Foster Care
.....	Kinship Foster Care
.....	Statewide Adoption Network – SWAN
.....	Intensive Family Reunification Services
.....	Parenting Education (NERO)
.....	Positive Parenting Program (Triple P) (NERO)
.....	Visit Coaching
.....	Family Group Decision Making
.....	Family Finding
.....	Crisis and Rapid Response

.....Supervised Visitation  
 .....Transportation  
 .....School Engagement Program (Truancy)

Referral Contact.....[fostercareintake@concern4kids.org](mailto:fostercareintake@concern4kids.org)

**Behavioral Health Services Offices**

Lewisburg Behavioral Health Office .....60 North Eighth Street  
 .....Lewisburg, PA 17837-1446  
 Telephone.....570-523-1297 (8:30am-4:30pm)  
 .....570-213-5583 (On-Call after 4:30pm)  
 FAX.....570-524-4752

**Behavioral Health Services**

Available Programs.....Intensive Behavioral Health Services  
 .....Community and School Based Behavioral Health  
 Referral Contact.....Elizabeth Rivera-Cintron

**Eastern Region**.....Maria Flores, Region Director

**Behavioral Health Services Offices**

Fleetwood Office (FLE) .....22-24 Franklin Street  
 .....Fleetwood, PA 19522  
 Telephone.....610-541-2309 (8:00am-8:00pm M-Th, 8:00 am-5:00pm F)  
 FAX.....610-944-1196

Wyomissing Office (WYO) .....1120-C Hobart Avenue  
 .....Wyomissing, PA 19610  
 Telephone.....610-541-2309 (8:00am-8:00pm M-Th, 8:00 am-5:00pm F)  
 FAX.....610-685-2679

Bethlehem Office (BET) .....90 South Commerce Way, Suite 300  
 .....Bethlehem, PA 18017-8611  
 Telephone.....610-691-8401 (8:00am-8:00pm M-Th, 8:00 am-5:00pm F)  
 FAX.....610-691-0647

Easton Office (EAS).....175 S. 21<sup>st</sup> Street  
 .....Easton, PA 18042  
 Telephone.....484-497-9699 (8:00am-4:00pm)  
 FAX.....484-548-1339

Lewisburg Office (LEW) .....60 North Eighth Street  
 .....Lewisburg, PA 17837-1446  
 Telephone.....570-523-1297 (8:00am-4:00pm)  
 .....570-213-5583 (On-Call after 4:00pm)  
 FAX.....570-524-4752

Tannersville Office (TAN)\* .....2937 Route 611, Suite 10  
 .....Tannersville, PA 18372  
 Telephone.....272-207-4655  
 .....570-215-3610 (On-Call after 4:00pm)

\*open to the public by appointment only

**Behavioral Health Services**

Available Programs.....Outpatient (FLE/WYO/BET/EAS)  
 .....Intensive Behavioral Health Services (FLE/BET, CTUB)  
 .....Rapid Access Behavioral Health Services (BET)  
 .....Family Respite Care Program (BET)  
 .....Family Based Mental Health (LEW, TAN)

**Northern Tier Region** .....Jen Bowen, Region Director  
 EPSDT Liaison.....Jackie Ogden

**Social Services Offices**

Wellsboro Office (WERO) .....62 Plaza Lane  
 .....Wellsboro, PA 16901-1766  
 Telephone.....570-523-1297 (8:00am-4:30pm)  
 .....570-468-1583 (On-Call after 4:30pm)  
 FAX.....570-524-4752

Towanda Office (TORO) .....846 S. Main Street  
 .....Towanda, PA 18848-1805  
 Telephone.....570-523-1297 (8:00am-4:30pm)  
 .....570-468-1583 (On-Call after 4:30pm)  
 FAX.....570-524-4752

Coudersport Office (CORO) .....269 Route 6 West, Suite 2  
 .....Coudersport, PA 16915  
 Telephone.....814-205-9322 (8:00am-4:00pm)  
 .....570-468-1583 (On-Call after 4:30pm)

## Social Services

Available Programs.....Intensive Foster Care  
.....Intermediate Foster Care  
.....Traditional Foster Care  
.....Medical Levels Foster Care  
.....Statewide Adoption Network – SWAN  
.....Intensive Family Reunification Services  
.....Visit Coaching  
.....Family Group Decision Making (CORO)  
.....Crisis and Rapid Response (CORO)  
.....Positive Parenting Program (Triple P) (WERO/TORO)

Referral Contact.....[fostercareintake@concern4kids.org](mailto:fostercareintake@concern4kids.org)

## Behavioral Health Services Offices

Wellsboro Office (WBO).....62 Plaza Lane  
.....Wellsboro, PA 16901-1766  
Telephone.....570-724-7142 (8:00am–4:30pm)  
FAX.....570-724-6771

Towanda Office (TBO) .....846 S. Main Street  
.....Towanda, PA 18848-1805  
Telephone.....570-268-3073 (8:00am-4:00pm)  
FAX.....570-268-3080

Mansfield Office (MAN).....63 Third Street  
.....Mansfield, PA 16933-1262  
Telephone.....570-662-7600 (8:00am–7:00pm M-Th, 8:00am-5:00pm F)  
FAX.....484-575-9205

Coudersport Office (COU).....269 Route 6 West, Suite 2  
.....Coudersport, PA 16915  
Telephone.....814-205-9322 (8:00am–4:00pm)  
FAX.....

## Behavioral Health Services

Available Programs.....Outpatient and Psychiatric Services (MAN/TBO/COU)  
.....Mental Health Crisis (MAN/TBO)  
.....Intensive Behavioral Health Services (WBO/TBO/COU)  
.....Community and School Based Behavioral Health (WBO)  
.....Child and Adolescent Partial Hospitalization Program (WBO)  
.....Family Based Mental Health (WBO/TBO/COU)  
.....Parenting Education (COU)

Referral Contact.....MAN: 570-662-7600; TBO: 570-268-3073; WBO 570-724-7142

**Maryland Office**.....Carrie Knebel, Region Director

**Social Services Office**

Address.....10003 Derekwood Lane, Suite 200  
.....Lanham, MD 20706  
Telephone.....301-429-2370 (8:30am-4:30pm)  
.....1-800-735-2231 (On-Call after 4:30pm)  
FAX.....301-429-2374

**Social Services**

Available Programs.....Treatment Foster Care  
.....Medically Fragile Foster Care  
.....Mother/Infant Foster Care  
Referral Contact.....[referralsmd@concern4kids.org](mailto:referralsmd@concern4kids.org)

**CONCERN Treatment Unit for Boys – Coatesville Campus**

.....Crystal Boggs-Jennings, Director

Address.....1225 West Lincoln Highway  
.....Coatesville, PA 19320-1858  
Telephone.....610-384-8733  
FAX.....610-380-1704

Available Programs.....Treatment Unit for Boys  
Referral Contact.....Kristen Wilson  
EPSDT Liaison.....Case Manager  
Referral Contact.....[ctubreferrals@concern4kids.org](mailto:ctubreferrals@concern4kids.org)